

Regional QA Procedural Algorithm

A. MCEMS – 2004 QA Procedures / Follow Up Categories

QA policy requires that if in the event information is received by MCEMS/QA staff concerning a possible infringement of Maine EMS statute, rule, or protocol by any provider or EMS service; the matter will be looked into by the assigned county QA staff person and recommended **to be resolved based on the degree of severity and if of any public safety concern as follows:**

- at the service QA level if operational and/or indirectly involving patient care (as according to service QA plan)
- at the service QA level and QA staff, involving non-serious patient care concerns, in consult with local medical control which may involve remedial training (as according to service QA plan and within 10 day period)
- at the service QA level with regional and hospital QA staff, and as recommended by the regional medical control director, specifically when serious protocol compliance is in question; **possibly jeopardizing public safety!** - which may include an evaluation, remedial training, remediation agreement and recommendation for alteration (change in level), or revocation of a license or (within 48 hours)
- in agreement with the regional medical director and regional coordinator, directly forwarded to the Maine EMS Board for a formal investigation and/ or emergency revocation procedures initiated (within 48 hours)

QA staff – Regional Medical Director(RMD), Local hospital physician and nurse delegates, county Paramedic/ Nursing delegates, and regional coordinator.

“Logs to be maintained at regional office. and recorded within Maine EMS Licensure as according to Maine EMS policy”

B. Concerns and Formats



